

## COMMUNITY SERVICES DEPARTMENT HUMAN SERVICES & COMMUNITY ACTION DIVISION 810 DATURA ST. WEST PALM BEACH, FL 33401



## RELOCATION ASSISTANCE

## **APPLICATION PROCESS**

- SUBMIT AN APPLICATION ON-LINE THROUGH THE ASSISTANCE PORTAL RENTALASSISTANCEPBC.ORG OR CONTACT THE CALL CENTER AT 833-CSD-WILL.
- SUBMIT ALL SUPPORTING DOCUMENTATION, INCLUDING A LEASE AGREEMENT, OR LETTER FROM LEASING COMPANY/LANDLORD, OR PROMISE TO LEASE WITH THE AMOUNT TO BE PAID.
- ONCE THE APPLICATION IS REVIEWED BY STAFF, A LINK WILL BE SENT TO THE LANDLORD TO COMPLETE A BALANCE STATEMENT.
- 4 ONCE BALANCE STATEMENT AND LEASE IS RECEIVED, THE APPLICATION WILL BE FULLY PROCESSED.
- 5 PAYMENT WILL BE SENT TO LANDLORD.

**CONTACT US: 833-CSD-WILL** 







## DOCUMENTS NEEDED FOR THE MOVE-IN RELOCATION APPLICATION:

- SIGNED RENTAL LEASE OR A LETTER OF INTENT TO MOVE IN
  - 2 PROOF OF CRISIS; LOSS OF INCOME, UNEXPECTED INCREASE IN EXPENSES
- 3 INCOME FOR ALL ADULTS IN HOUSEHOLD
- PROOF OF PBC RESIDENCY (RECENT UTILITY BILL, LETTER FROM GOVERNMENT AGENCY, ETC.)
- 5 VALID GOVERNMENT ISSUED ID
- 6 SOCIAL SECURITY CARD
- 7 IF YOU RECEIVED ANY LOCAL, STATE OR FEDERAL GOVERNMENT ASSISTANCE (EXAMPLES: SNAP, TANF, SSI, ETC)

**CONTACT US: 833-CSD-WILL**