



HOMELESS AND HOUSING ALLIANCE OF PALM BEACH COUNTY

HHA ANNUAL REPORT

October 1, 2021 to September 30, 2022

CALL CENTER UPDATE



- 251,924 contacts made
- 198,568 Homelessness Prevention Line
- 53,356 Homeless Intervention Line
- 74,690 Assisted with automated information

REFERRALS



- 119,916 Call Center Referrals:
 - 7,164 referrals made to external agencies
 - 65% of external referrals made to the Lewis Center

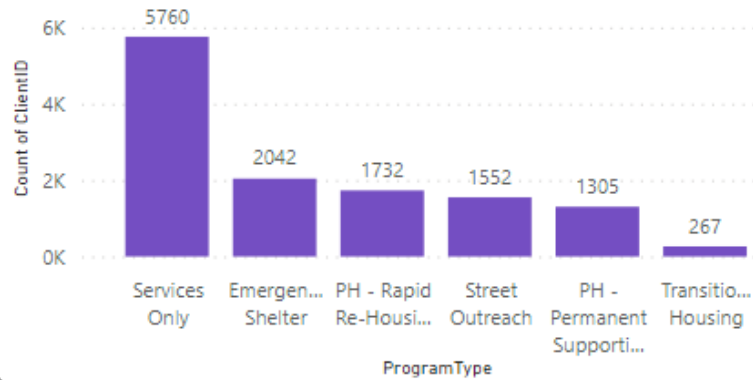
FISCAL YEAR 2021- HOMELESS TOTAL SERVED

Fiscal Year 2021 (October 1, 2020 - September 30, 2021)
Homeless Population Served by Program Type

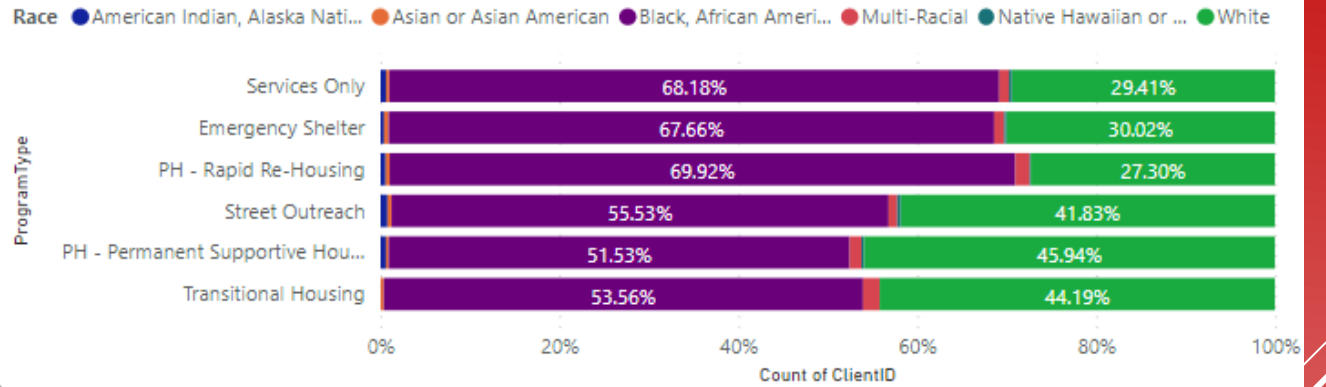
8916

Total Unduplicated Clients Served

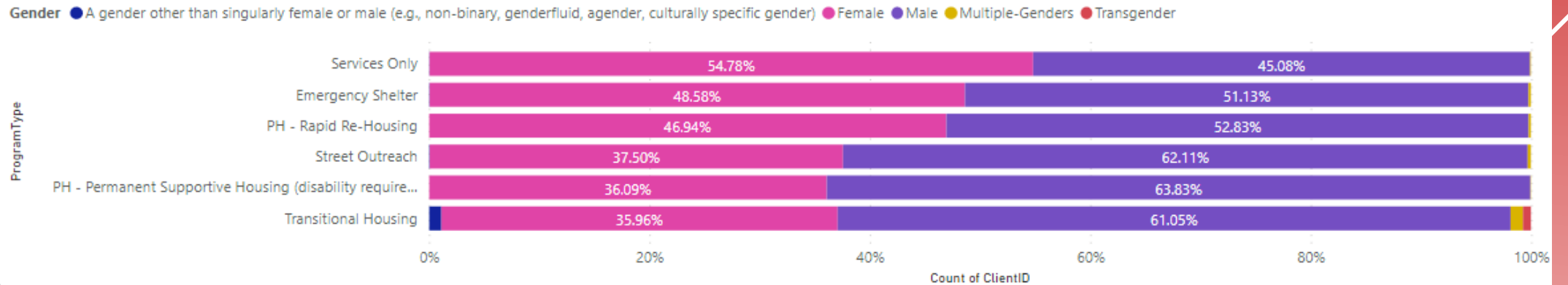
Total Clients Served by ProgramType



Race Served by Program Type



Gender Served by Program Type



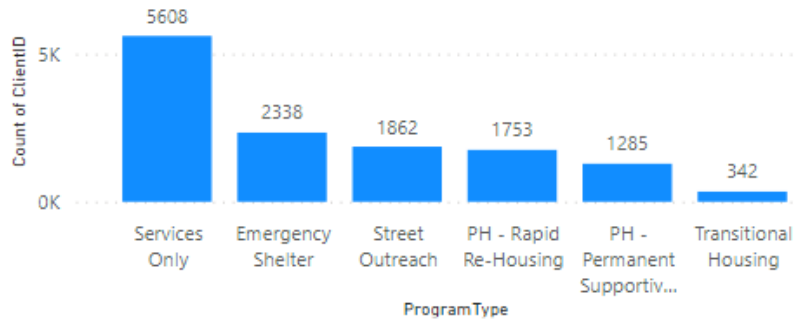
FISCAL YEAR 2022- HOMELESS TOTAL SERVED

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Homeless Population Served by Program Type

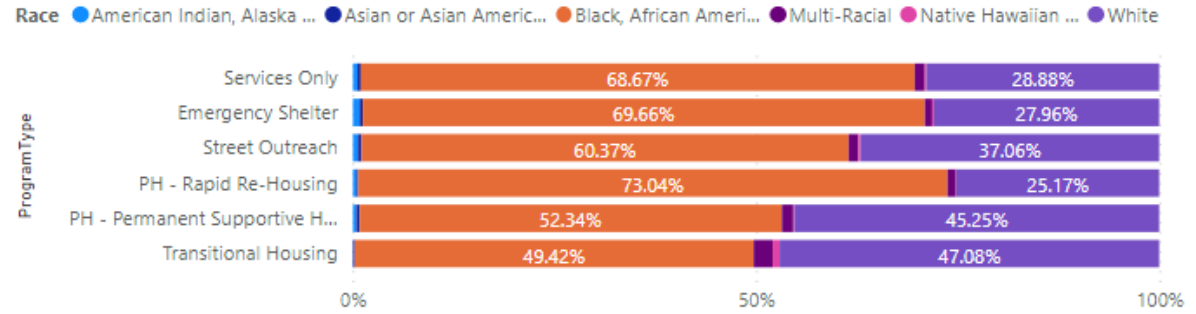
9130

Total Unduplicated Clients Served

Fiscal Year 2022 - Clients Served by Program Type

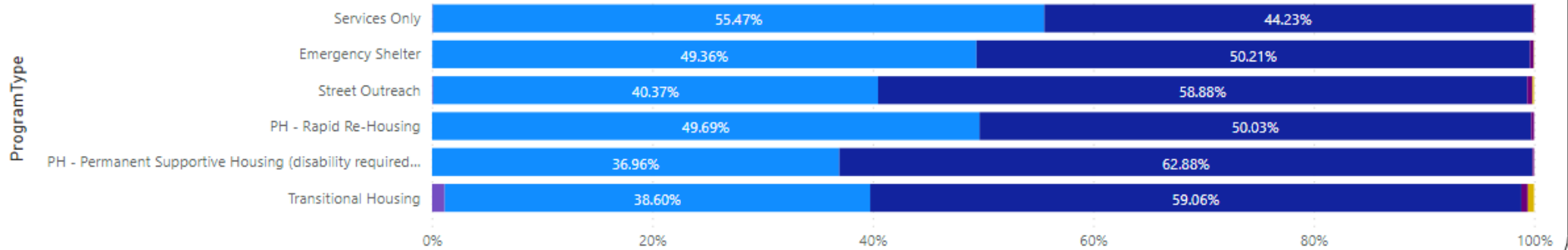


Race of Clients Served

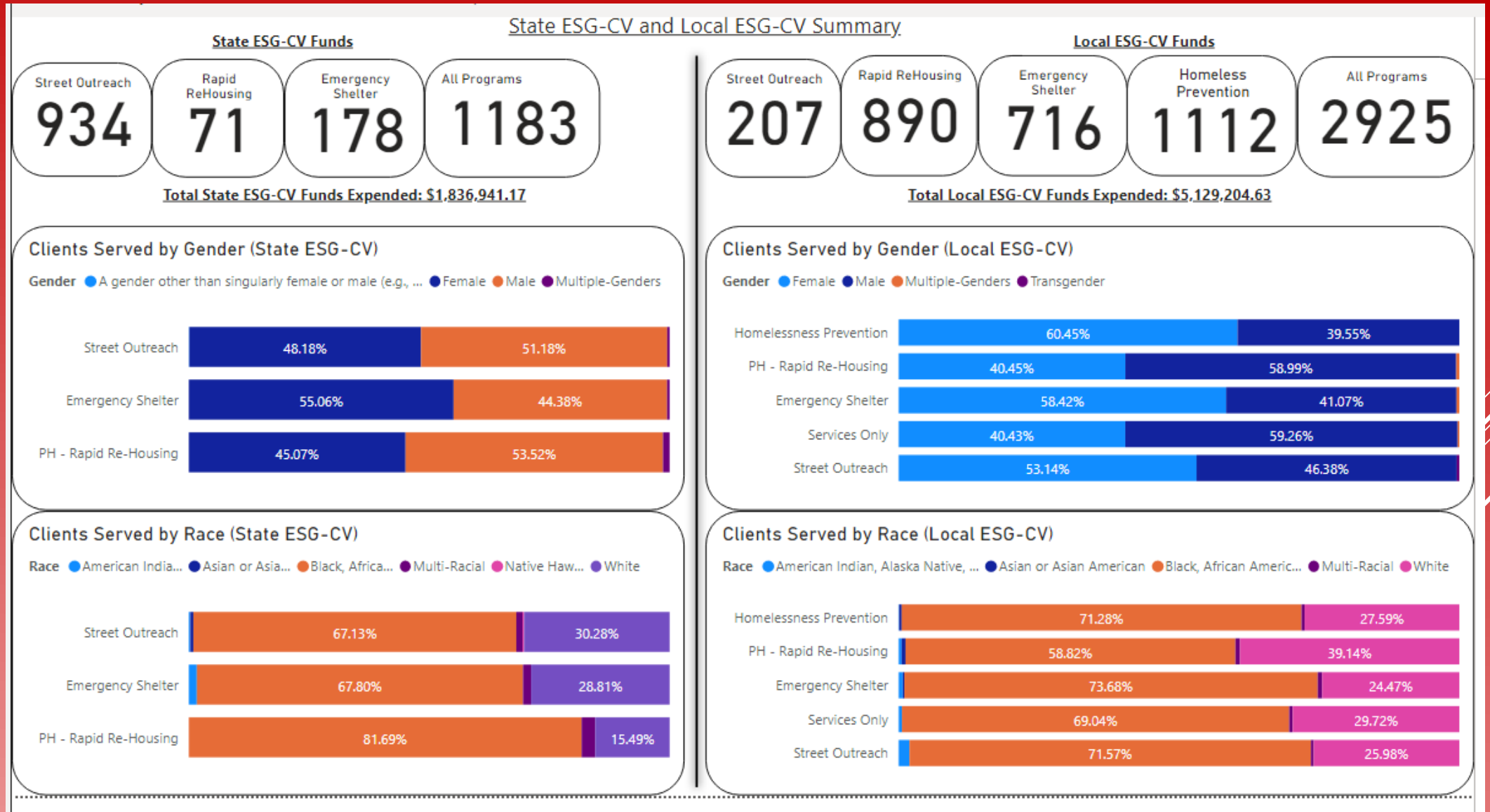


Gender of Clients Served

Gender: A gender other than singularly female or male (e.g., non-binary, genderfluid, agender, culturally specific gender) Female Male Multiple-Genders Transgender



STATE AND LOCAL ESG-CV SUMMARY



FAMILY SHELTER (REACH) DATA

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Program REACH - Family Shelter

122

Total Households Served

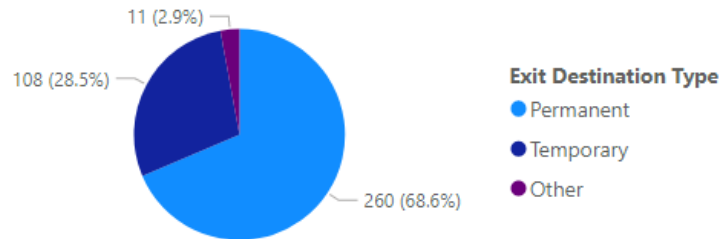
397

Total Clients Served

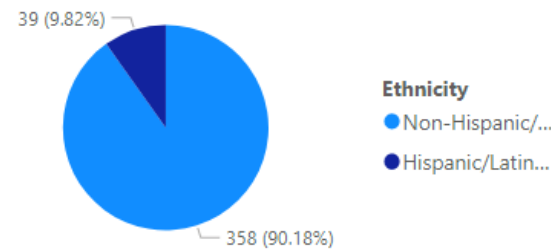
Clients Served by Race



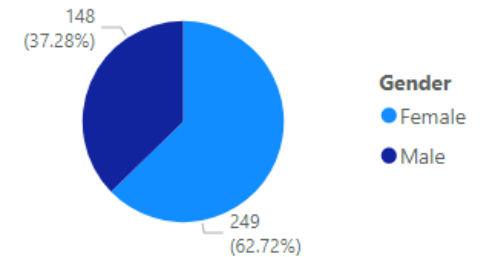
Exit Destination Type



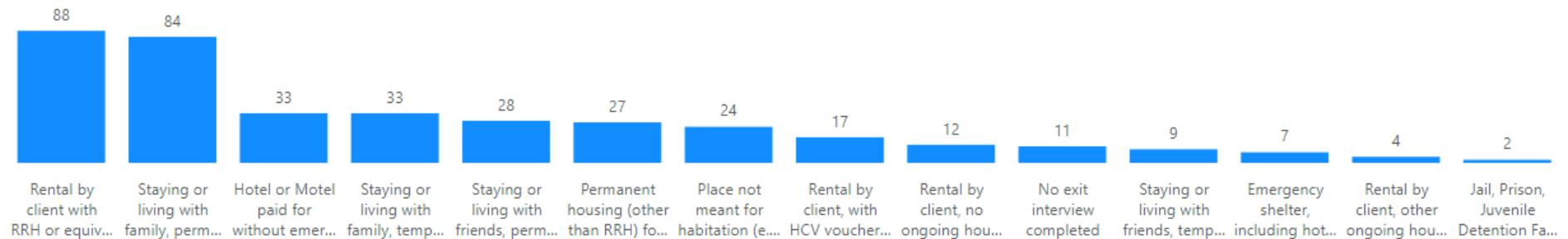
ClientID by Ethnicity



Clients Served by Gender

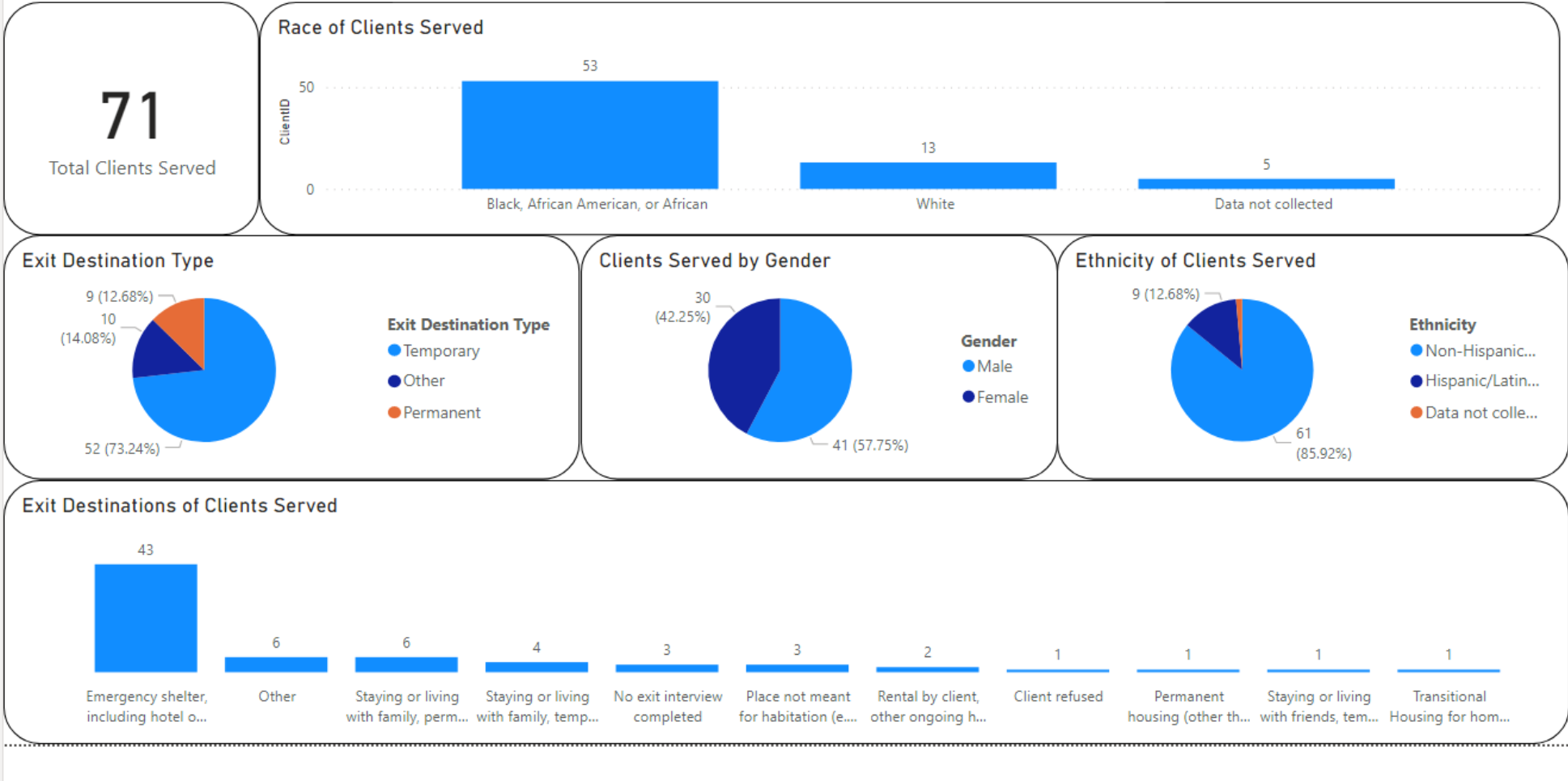


Exit Destinations of Clients Served



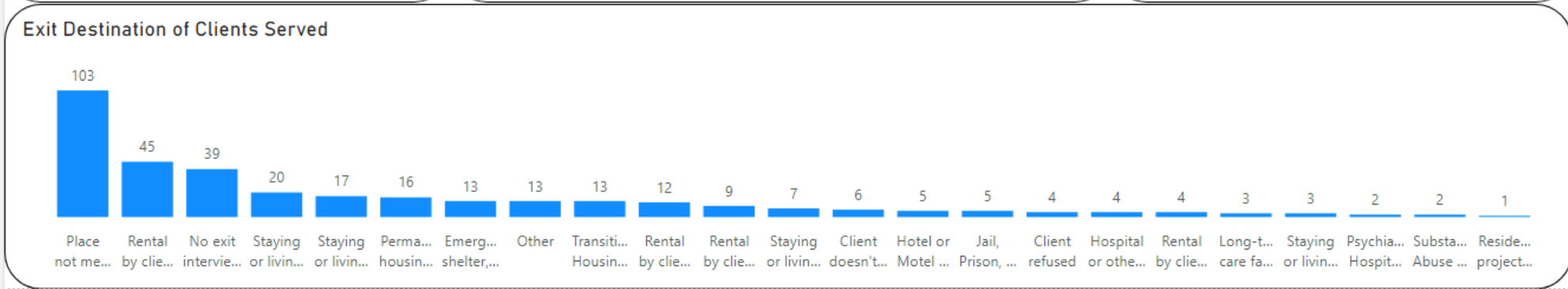
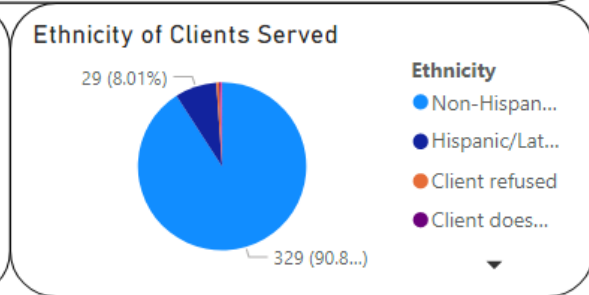
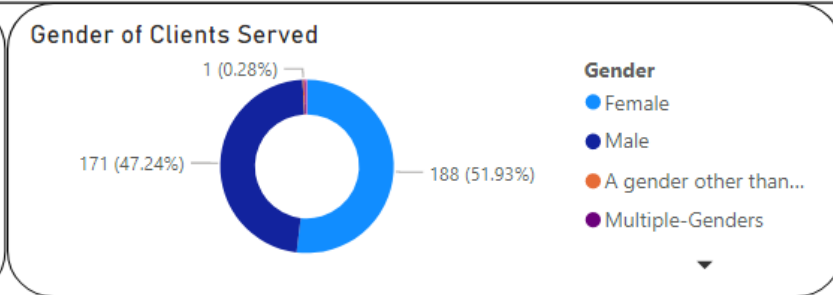
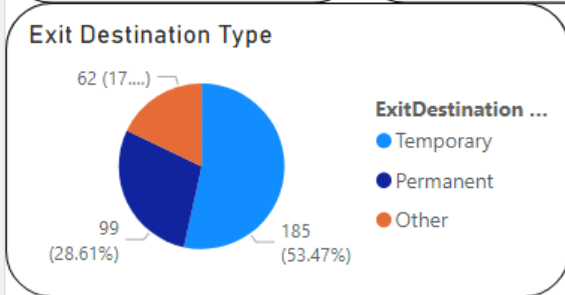
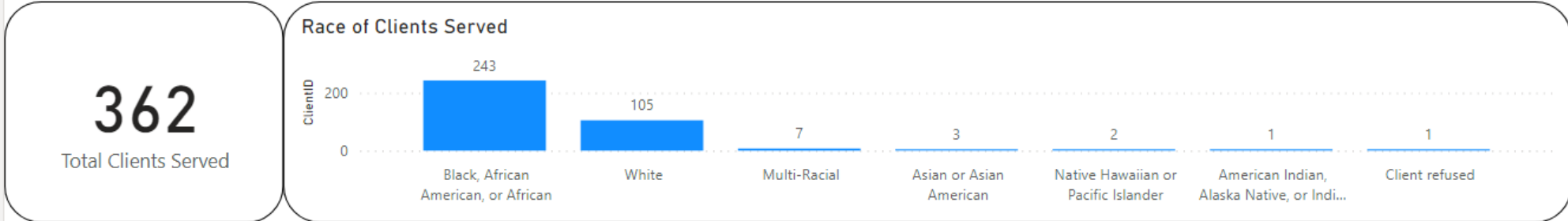
BELLE GLADE TRANSITIONAL SHELTER

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Belle Glade Transitional Beds



LEWIS CENTER RESIDENTIAL BEDS

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Lewis Center Residential Beds



LEWIS CENTER TRANSITIONAL BEDS

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)

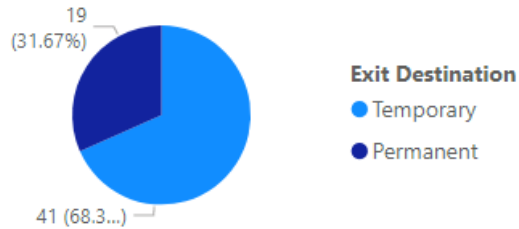
Lewis Center Transitional Beds

63
Total Clients Served

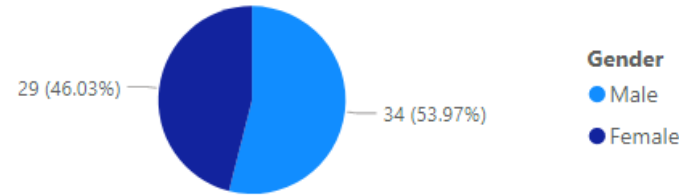
Race of Clients Served



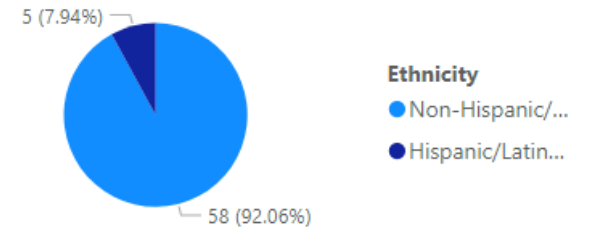
Exit Destination Type



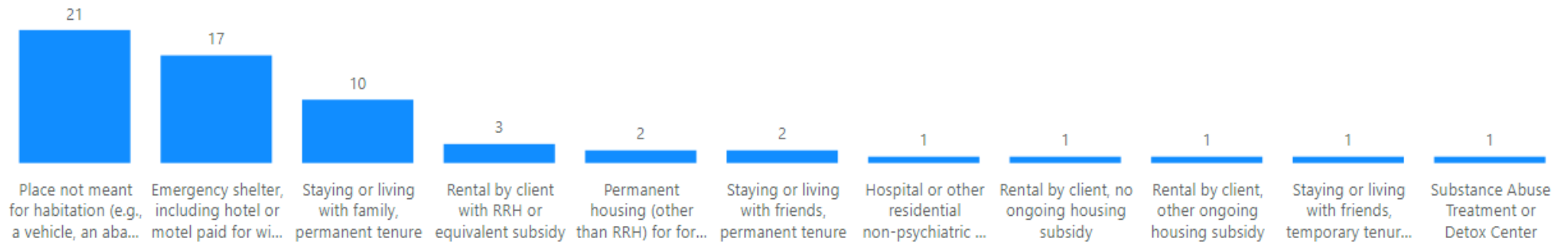
Gender of Clients Served



Ethnicity of Clients Served



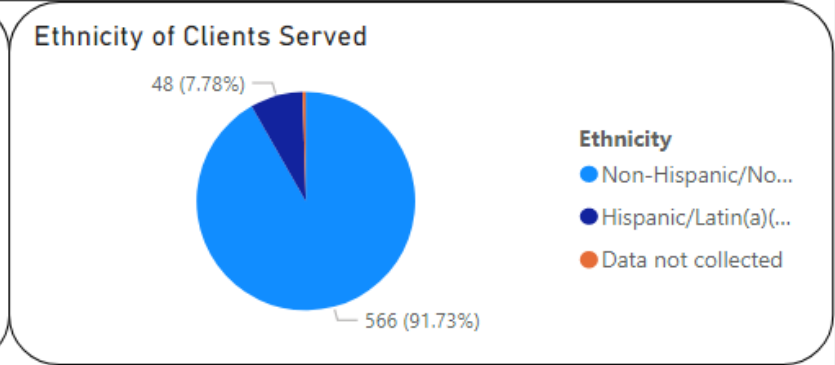
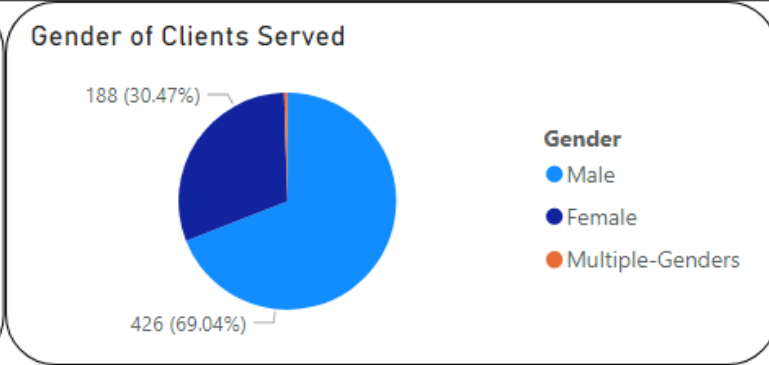
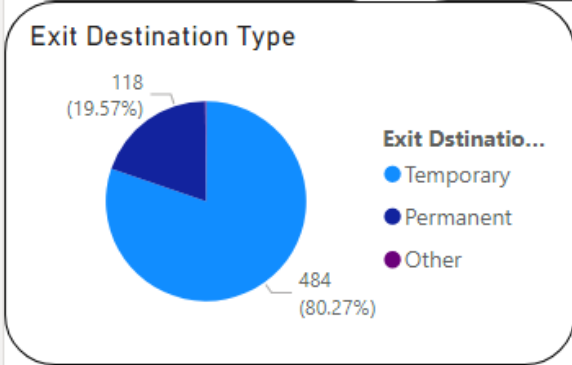
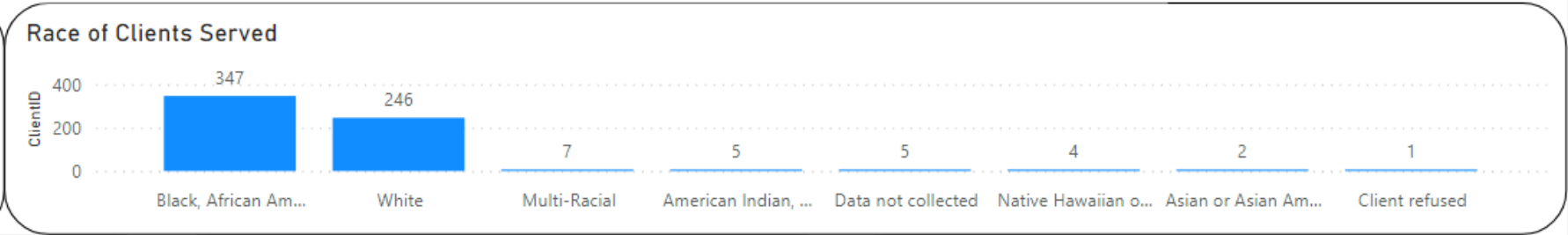
Exit Destination of Clients Served



LEWIS CENTER ANNEX – RESIDENTIAL BEDS

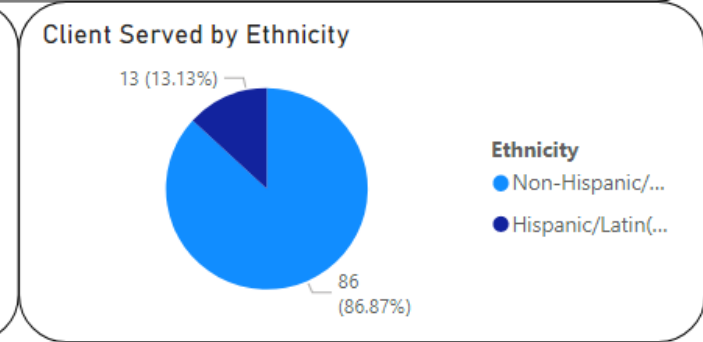
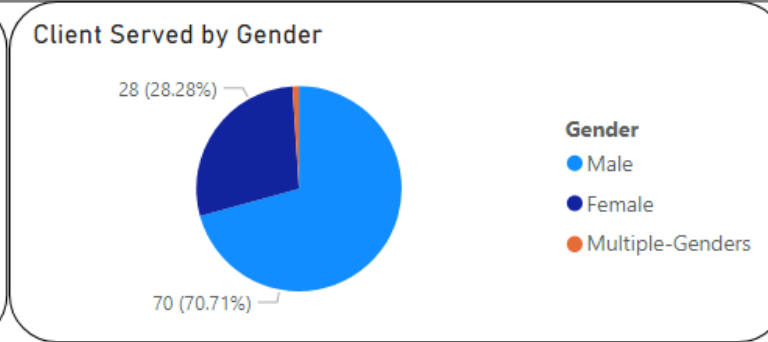
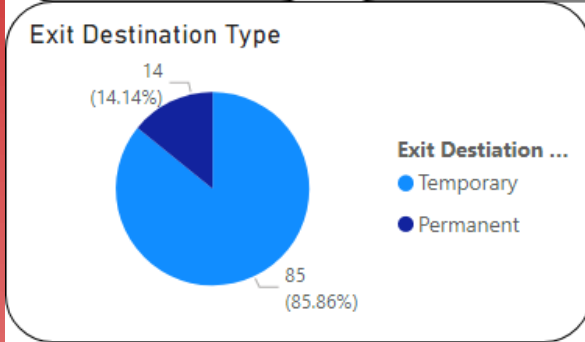
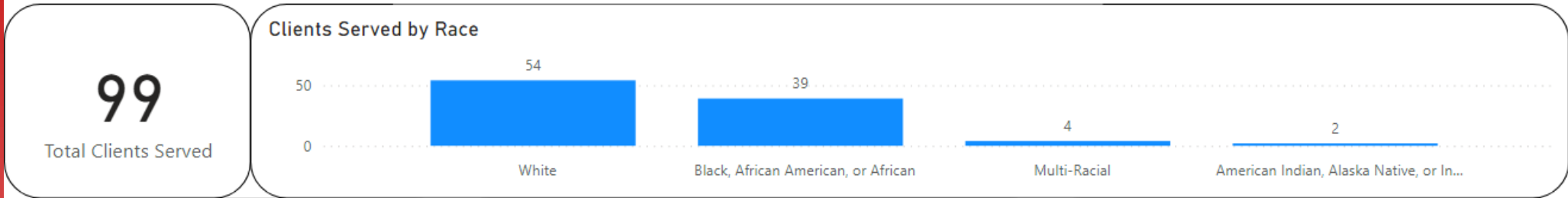
Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Lewis Center ANNEX Residential Beds

617
Total Clients Served



LEWIS CENTER ANNEX TRANSITIONAL BEDS

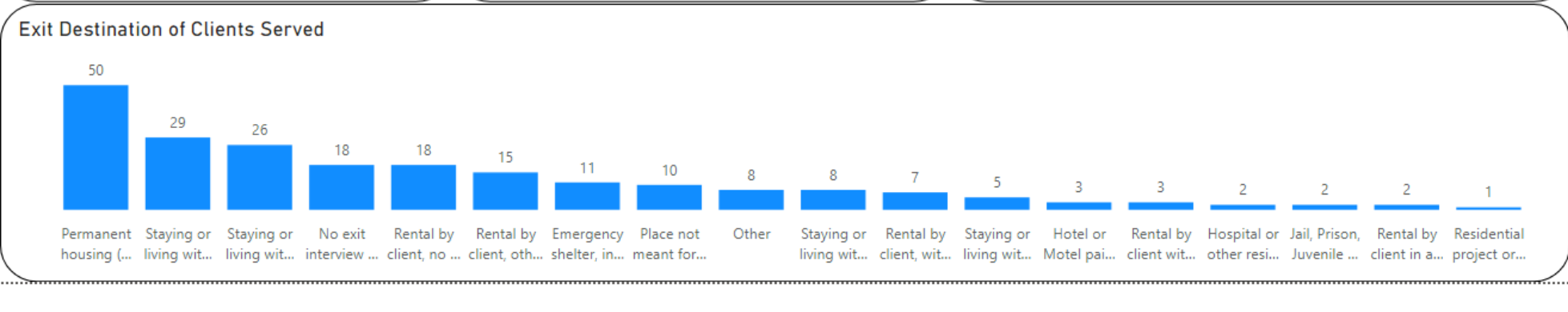
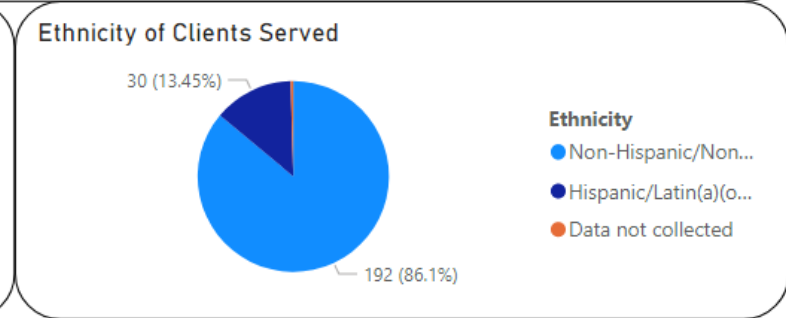
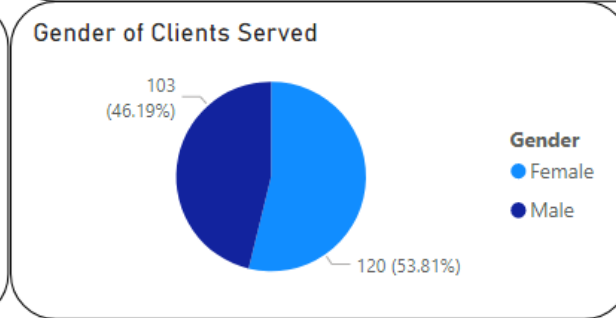
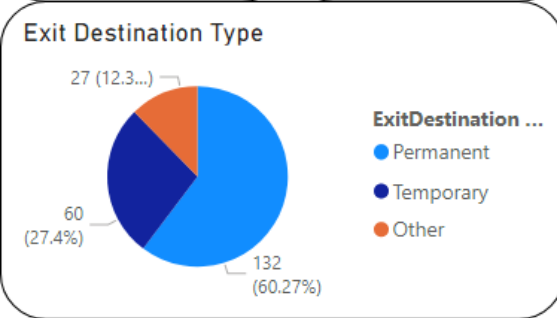
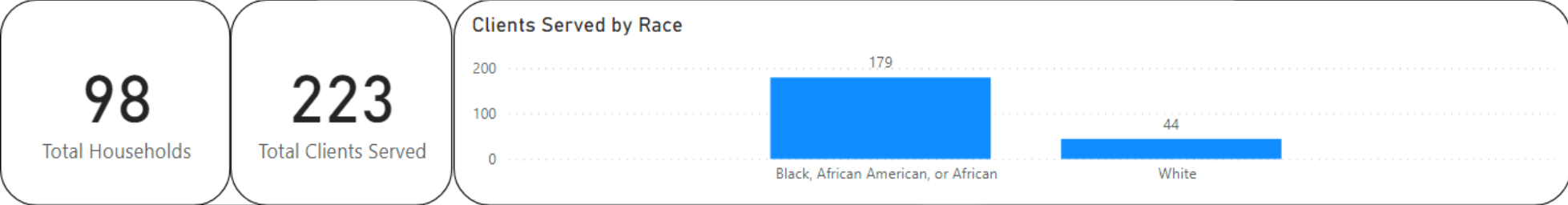
Fiscal Year 2022 (October 1, 2021 - September 30, 2022)
Lewis Center Transitional ANNEX Beds



PAHOKEE SHELTER BEDS

Fiscal Year 2022 (October 1, 2021 - September 30, 2022)

Village at the Glades COVID - Pahokee Shelter



ACUITY LIST SUMMARY

Acuity List Report

Acuity List - A prioritization of the By-Name List that prioritizes clients based on their acuity score.

